Accessing Hikvision CCTV remotely (Direct IP method)

Mobile phone or tablet

1. Download the Hik-Connect app from the Apple App Store or the Google Play Store.

The app will look like this:



2. Once downloaded, open the app, and select United Kingdom as the region.

Click the + at the top left and select "Add device manually"

3. Complete with the following settings:

Adding type: IP/Domain

Alias: Anything that allows you to recognise this device

Address: as provided by your installer

Port: 8000 or as advised by your provider

Username & Password: as advised by your provider

- 4. Hit Save at the top right.
- 5. Click Start live view.

Controlling the cameras and how to work the app

Once on Hik-Connect go to the home tab at the bottom of the screen.

You will be able to see your cameras from here, if you click on a camera, it will show you the live view, along with some controls.



- 1. Pause and play the live view.
- 2. Turn on or off the audio *
- 3. Change the quality of the video *
- 4. Make the video full screen or not.
- 5. Change the mode to Playback.
- 6. Capture a screenshot
- 7. Records the video
- 8. Enables and disables two way audio. *
- 9. Opens the PTZ Control for the camera. *

* NOTE: Some or all these features may not work depending on the model of your camera.

Playback

When you open the playback feature, you will be presented with the following controls

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- 1. Pause and play the recording.
- 2. Turn on or off the audio.
- 3. Zoom in and out (you can also pinch with your fingers).
- 4. Change the view show more or less cameras on the screen.
- 5. Makes the video full screen or not.
- 6. Change the mode to Live View.
- 7. Captures a screenshot.
- 8. Records the video.
- 9. Changes the playback speed.
- 10. Changes the quality of the video.
- 11. Choose a date to playback from.
- 12. Choose different segments to skip to
- 13. Scrub forwards and backwards to different times.
- 14. Skip backwards 10 seconds.
- 15. Select the exact time of recording.
- 16. Skip forward 10 seconds.

NOTE: Some or all these features may not work depending on the model of your camera.